

Medical Home Project

January 21, 2002

I. Overview

- All people need a medical home that contains the elements in the 2010 Goals. Our extension of the Medical Home concept to include all people is done because of the inclusion of family practice outreach in our plan. The main focus of our activities will be on goal 1. (all children with special health care needs will receive regular ongoing comprehensive within a medical home.); 3. (Services for children with special health care needs and their families will be organized in ways that families can use them easily); 5.(Families of children with special health care needs will participate in decision making at all levels and will be satisfied with the services they receive.) and 6.(All youth with special health care will receive the services necessary to make appropriate transitions to all aspects of adult life, including adult health care, work and independence.
- It is the primary goal of our team to increase the primary care providers' knowledge of the medical home concept and enhance their ability to provide a quality medical home. A secondary goal is to gain inclusion of the concept in the residency and medical school training programs. We also hope to learn, as we make progress in our training activities, to effect needed system changes that would make primary care providers more willing to achieve the seven medical home components. We also hope to work with subspecialty physicians to clarify their role in the medical home.

II. Plan of Action: **Steering team will meet once a month. (Thursdays at lunch would be best), First meeting to be Feb 21 at Children's Medical Services (CMS) office)**

- Identify potential for coordinator position for Medical Home project. If our Medical Home (approved for potential funding) grant is funded filling this position will be done as soon as possible.
- **Add representatives from Easter Seals (Rodgers or Zeno), DDS (Archer or ??) and Arkansas Foundation for Medical Care representative to the steering committee**
- **Develop Office Practice Contact System:** The basic concept of this activity will be to train the CMS nurses and social workers to make office visits to pediatric and family practice offices to present medical home concepts , information on referral options, and offers of care coordination help. A presentation will be developed for this purpose using local modifications of existing materials.This idea is part of the medical home grant plan. (Initial Visit to introduce self & give resource contact and medical home concept; 2nd visit at lunch to discuss Medical Home and index; return in a year to determine how it's worked with index).

Education

- One Day Training program for physicians (research how to get the CME credit) This will be our locally modified version of the Medical Home Training curriculum. This will be aimed at the second year of our activities.
- Health Professionals Education (Dr. Schultz to reviews existing materials for such use and make locally appropriate modifications) Currently 2 committees are active in the Children's Hospital and University Hospital concerning Medical Home and issues of coordination and transition to adult medical care systems for special needs populations. Attempts to involve families in this process will be a goal.
- Develop parents of cshcn as participants for Medical Students or Resident Home Visits
- Parent Education System (CMS PAC (Parent Advisory Committee) and Newsletter involved; Support Network through UAMS Interactive Compressed Video Networks;)
- Web page design and maintenance This idea is included in our Medical Home grant request for potential funding source.
- Resource Guide development This will have multiple uses in training sessions as a tool for care coordination and referral. (Existing potential resources include :CMS county resource guide; United Way; Exceptional Parent's annual resource guide, DHS County Administrator's resource guide)
- Enhance care plan development (look at level specific Needs Assessment developed by CMS)
- Sub-specialty relationships to Medical Home/Primary Care/ACH (Michelle Moss to introduce Medical Home concept at ACH)
- Communication Plan (ConnectCare mailout)
- Explore presentation of Medical Home concept to AHEC system
- **Develop a consortium of stakeholders and have meeting**
 - ConnectCare
 - Special Education
 - Governor's Developmental Disabilities Council Family Leadership Training/Trainers
 - Advanced Leadership Training/Trainers
 - Early Intervention (include Medical Home in Family Training that's offered)
 - Arkansas Dept of Health (Genetics and Hearing)
 - Legislature
 - Medicaid Finance
 - Mental Health
 - Dr. Fray (DDS administrator and a dentist) for dental expertise and connections
 - Federation of Families for Mental Illness
 - Arkansas Coalition for Health Care (Private Insurance companies)
 - AHEC

Community Health Centers
Minority Health Coalition
Early Childhood (daycare)
Hispanic Health Coalition
ACH
Arkansas Advocates for Children and Families

· **Explore financial resources within the state**

Local Shriners
AFMC
Medical Home Grant
Developmental Disability Council

III. Method of Evaluation

· Will survey 10 medical practices (Pediatrics and Family Practice) and families served by those practices at the beginning of the project and subsequent evaluations at intervals to determine quality improvement measure. A more involved plan is integrated in the Medical Home Grant and if funded will be done by the UAP and will be utilized for this mentor program.

IV. State Resources

V. Additional Comments

VI. Our Commitment to the State Plan: Multiple forces within the state are coming together at this time that encourage Medical Home activities and quality improvement. Our steering team is committed to long term action to improve the quality and availability of Medical Homes in Arkansas.

6 Month Goals

- Monthly meeting of Steering Committee
- Add 2 new members to Steering Committee
- Decide if Arkansas will conduct a 1-day Medical Home training and begin planning.
- Plan for Parent Education System
- Resource Guide development
- Develop a plan for ACH-UAMS-General Pediatrics-Family Practice-Sub-specialty Medical Home implementation
- Review available curriculum for residency/student training and pilot implementation
- Plan private office contact tools and system
- Plan Stakeholders meeting
- Explore extra-mural funding sources for planning (i.e.: CATCH grant)