

Promise to State Louisiana

Overview

Medical Home for children will be a standard of care with parents and physicians in a nurturing partnership

A system will be in place to assure linkage of all children to a medical home at the earliest possible time. The system will include the early identification and referral of those with increased need.

Assure that sufficient primary care providers are trained in the concept of medical home and have sufficient resources to enable them to maintain a medical home.

There will be continuous evaluation and feedback to the system for improvement.

Plan of action

0-6 months

- ❑ Identify continuous responsibilities of core medical home team.
- ❑ Educate physicians, families, young adults and allied health personnel in the New Orleans area regarding the Medical Home concept via conference in New Orleans in March.
- ❑ Evaluate educational activity, set up a model program and establish mentors to foster duplication in other regions in the state.
- ❑ Begin to link families of children with special health care needs in New Orleans area with trained providers.
- ❑ Reconvene the Regional team formed for training to continue implementation of medical home concept in New Orleans area.
- ❑ Develop a model for a needs and workforce assessment
- ❑ Implement a process to identify value of health care services.
- ❑ Develop a proposal for increased Medicaid reimbursement to increase access to a Medical Home

for all children with enhanced reimbursement for the care of CSHCN.

Short term Goals.

- ❑ Duplicate Medical Home training and team in other regions of the state. Completed in 4 to 5 years.
- ❑ Develop an evaluation component to determine if we are meeting our goals.
- ❑ Increase awareness of Medical Home concept to all professional groups and families throughout the state.
- ❑ Develop a communication system within and outside of state to foster medical home concept and infrastructure.
- ❑ Establish a network of mentors for physicians.
- ❑ Develop family education and mentorship for benefits for medical home.
- ❑ Continuing to expand stakeholders—hospital system and AHECs
- ❑ Incorporate medical home concept in medical school education.

Long Term Goals.

- ❑ Explore methods of funding to foster Medical Home concept.
- ❑ Develop preceptorships and personal mentoring of residents in medical homes for CSHCN
- ❑ Incorporate medical home concept into curriculum of allied health personnel
- ❑ Place at least 10% of target population into medical homes each year until all children have a medical home.
- ❑ Continue to reinforce awareness of medical home concept.
- ❑ Integrate collaboration of all providers of care to children in the state. Pediatricians, Family Practice, General Practitioners, Physician Extenders, etc.

Method of Evaluation

Use ongoing evaluation methods such as monitoring available data indicators (number of children with insurance, LaChip enrollment rates, etc.), MCH block grant data, family satisfaction surveys, physician satisfaction surveys, Medicaid data, and reports of regional teams.

MCHB SLAITS survey will be used to establish a baseline of prevalence.

Oversight of regional teams and completion and evaluation of training. Feedback from regional teams regarding technical assistance, continuing barriers and numbers of medical home providers in each community.

State Resources

Stakeholders that will be included are:

Louisiana Chapter of AAP, Dr. Keith Perrin, Dr. Jean Takenaka
Office of Public Health, Children's Special Health Services, Dr. Gary Q. Peck, Linda Rose
Children's Hospital, Lawanda Gordon
LSU Health Sciences Center, Dr. Ricardo Sorenson
Tulane Medical Center, Dr. John Lewy
Family Voices, Phyllis Landry-Ratcliff
Department of Education, Virginia Beridon
Governor's Office on Disabilities, Laura Bracken
Shriners' Hospital, Gail Rains
Agenda for Children, Judy Watts
AHECs, Jeanie Daigle,
Hospitals
Families Helping Families, Rose Gilbert
Medicaid, Janice Souvestre
MCH Coalition, Sandra Adams
State Legislators, Mitch Landrieu