

The Connecticut Medical Home System of Care for Children and Youth with Special Health Care Needs



A Commitment to Community-Based Care



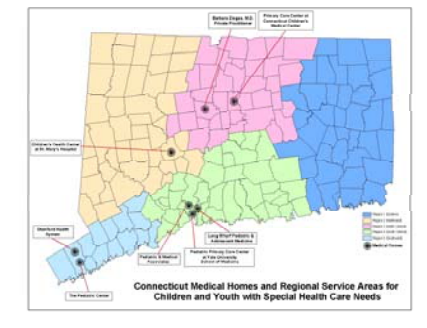
Connecticut is reorganizing the way support services for children and youth with special health care needs (CYSHCN) will be provided.

BACKGROUND

- National Survey of CYSHCN sponsored by MCHB and released in 2002 estimated there are approximately 120,000 CYSHCN in Connecticut
- Survey data inferred 8,400 (7%) to 16,200 (13.3%) CYSHCN whose care could be improved through enhancements in the delivery system
- 1,400 CYSHCN served annually at two CYSHCN Centers for varying levels of care coordination
- In 2003, CT Department of Public Health (DPH) commissioned statewide needs assessment to identify & prioritize needs & gaps in services provided for CYSHCN & their families
 - Largest unmet need is for non-medical services such as respite services, after school programs & summer camp
 - Family and provider surveys found that providers do not always effectively address the impact on the family of CYSHCN
 - Providers cited need to have additional resources & materials to help them provide more effective family-centered care

NEW COMMUNITY-BASED SYSTEM OF CARE

- Title V resources will be awarded to five Regional Medical Home Support Centers (RMHSC), more closely associated with and located near CYSHCN & their families
- RMHSC will support & sustain medical homes in order to enhance quality of care for CYSHCN & their families
- Goals of new local system of care:
 - Increase number of CYSHCN who receive family centered, coordinated care through community-based health care systems using Title V funds
 - Improve availability of information from which to make future modifications to the system & develop quality improvement programs
- Key enhancements to the system of care:
 - Increase availability of medical homes for CYSHCN
 - Improve care coordination services
 - Technical assistance to medical homes provided through regional centers
 - Forums for family/care-giver interaction through regional family networks
 - Improve clinical information sharing & statistical tracking
 - Improve family support, partnership & respite services
 - Increase stakeholder oversight through an Advisory Council



INFORMATIONAL BROCHURES

Connecticut Department of Public Health
Bureau of Community Health
Family Health Division

Information for Families

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J. Robert Galvin, MD, MPH
Commissioner
Norma D. Gyle, RN, PhD
Deputy Commissioner

Connecticut Department of Public Health
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Information for Health Care Providers

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CONNECTICUT MEDICAL HOME TRAINING ACADEMY

- DPH will implement a Medical Home Training Academy (MHA) to establish a quality ongoing primary care practice improvement training system
- MHA will be presented as a 1-day workshop; additional training will include practice in-services using EPIC model, videoconferences, webcasts, CD's & tapes